

To whom it may concern

I am writing to recommend Alexander Nielsen who worked with us at Freetrailer as a Customer Service Specialist and reported to me in my position as Customer Service Manager.

Freetrailer is a pioneer in the sharing economy in Denmark, serving over +1.4 million rentals annually. We offer self-service rental of trailers and e-bikes through more than +180 partners at +1,350 locations across Scandinavia, Germany, and the Netherlands. With a dedicated team of over 80 employees, we are working together to expand the Freetrailer concept across Europe.

In the role of a customer service specialist Alexander would typically

- Direct customer contact via phone, email and chat.
- Ensure that our goals are met at all times.
- Provide top customer service and help ensure happy and satisfied customers.

As an employee, Alexander was always consistent, professional and came with a great attitude. Following his time with us I can give my warmest recommendations and I wouldn't hesitate to hire him again.

Best regards



Brian Sørensen

Customer Service Manager, Freetrailer.